

Norwich University

Identity and Access Management Go-Live with Fischer Identity

SUPPORTING INSTITUTIONAL MODERNIZATION

As Norwich University continued modernizing its technology ecosystem, the institution sought to evolve its Identity and Access Management (IAM) approach to better support growth, governance, and long-term sustainability.

Key considerations included:

- ◆ Transitioning from a long-standing custom script to a scalable, sustainable platform
- ◆ Strengthening visibility and governance across user access
- ◆ Establishing consistent lifecycle management for faculty, adjunct, and third-party users

- ◆ Formalizing oversight of role-based access and exceptions
- ◆ Ensuring clean, reliable identity data to support initiatives such as LMS updates and Ellucian Banner SaaS

"We went from 3,000+ lines of SQL account provisioning code that no one could understand anymore to a fully capable and flexible identity management system. It was the smoothest transition we've ever had — and it's dramatically improved the student's first-time IT experience."

— George J. Silowash, Vice President for
Information Technology & CIO
Norwich University

GOALS

Norwich University aimed to:

- ◆ Automate IAM processes and streamline administration
- ◆ Strengthen least privileged access and account security
- ◆ Reduce reliance on internally maintained scripts
- ◆ Optimize staff time and operational efficiency
- ◆ Establish trusted, actionable identity data
- ◆ Define clear lifecycle processes from account creation through decommissioning

SOLUTION

Norwich University licensed the full suite of Fischer Identity solutions, with Phase 1 focused on:

- ◆ Identity and Access Governance
- ◆ Password Management
- ◆ Identity Claim

WHY NORWICH UNIVERSITY CHOSE FISCHER IDENTITY

- ◆ Connection through the Hess Consortium, which facilitated the partnership.
- ◆ Nearly two decades of higher education IAM expertise.
- ◆ A comprehensive solution covering provisioning, compliance, and access management.
- ◆ Strong Ellucian Banner integration and connectivity to key applications.
- ◆ Ease of management and long-term sustainability.

About Norwich University

Since 1819, Norwich University has created an atmosphere of innovation and excellence. Norwich is the nation's oldest private military college and the birthplace of ROTC, serving a diverse student body that reflects today's world.

From being the nation's first private college to offer civil engineering instruction to being one of the first institutions to receive designation as an NSA Center of Excellence in Information Security Education, Norwich has been leading the charge in higher education since its founding in 1819.

Contact Us

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"The depth of knowledge and genuine commitment to solving our challenges has truly stood out. Your team's partnership in helping us untangle a complex, multi-year set of issues has been invaluable."

— Noah A. Binette, Senior Security Analyst
Norwich University